



QUALITY POLITICS

The main objective of our company is to achieve full satisfaction of requirements and expectations of our customers and their appreciation via high quality teamwork and exquisite services, together with achieving consolation of all involved parties.

THE FOLLOWING QUALITY POLITICS HAS BEEN ESTABLISHED BY THE DIRECTORY FOR SUSTAINABLE EXECUTION OF THE MAIN OBJECTIVE:

- Using the wisdom of our employees in processes of systematic management approach and overall course of events, is the primary pre-requisite of success and effort of the company.
- We create new intraorganisational relationships based on mutual trust, liability, motivation, partnership and satisfaction of our employees in relation to amplifying the overall level and cultural premises in our company.
- We create a working environment to minimize mistakes being made, or avoid shortcomings in all our activities.
- We continuously indicate and evaluate and update the company's objectives based on the annual „Business plan“.
- We understand the system of quality management as a complex tool for sustainable improvement of the overall course of events at our company.
- In the terms of supplier - distributor relationships we sustainably strive for a long-term, mutually expedient partnership.
- We continuously monitor our customers' satisfaction, their requests and expectations, with the aim of being better as our competitors.
- We act in a way so as not to mutilate our ecological environment and to increase safety on site.

In Banská Bystrica, 01.03.2022

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company director